

Exhibit Q



August 25, 2006

Donna Mathews
REDACTED
Calistoga, CA 94515

Dear Ms. Mathews,

The purpose of this letter is to acknowledge the receipt of your fax dated August 23, 2006 and to address the issues you have raised.

First, the letters dated May 17, 2006 address the overdrafts that occurred on your accounts. Policy #1285-764 was drafted for \$652.71 and policy #1257-758 was drafted for \$499.20. Both of these amounts are the yearly premium amounts for the respective policies. As was explained to you directly in phone conversations, there was no indication in our system that an amount of \$1189.61 was drafted. A total of \$1151.91 was identified as being over drafted. It was requested that you forward a bank statement illustrating the amount in question. This information was never received.

The reimbursed amounts of \$406.80 and \$534.57 accurately reflect the amount that should have been refunded at the time. Your attending physician Dr. Alexander provided a written statement indicating that you were cleared to return to work on March 15, 2006. Your premiums were waived from 12/14/06 through 03/15/06 in the amount of \$88.40 for 1285-764 and \$114.14 for policy # 1257-758. These amounts were refunded to you in checks dated March 10, 2006 (please see attachment 1). As you were cleared to return to work your policy was placed back into premium paying status.

Premium amounts for April and May for both policies were retained in order to keep your policy in force as was indicated in the refund letter dated May 17, 2006 (please see attachment 2). The letters state: "The policy is now paid until June 6, 2006." As your policies were in premium paying status as of March 15, 2006, premiums needed to be applied for April and May in order to keep your policy active. Pan American Life did not receive any indication that you wanted to terminate your policies so the premiums for April and May were applied in sums of \$88.40 for policy #1285-764 and \$114.14 for policy #1257-758.

On April 3, 2006 we received a new correspondence from a new attending physician Dr. Brown stating that you were disabled with no estimated return to work date. Pan American Life requested medical records from this physician as is our policy when evaluating disability claims. While these records were being requested your policy remained in premium paying status as we had already received information from your initial physician which indicated that you were recovered and able to return to work.

Please find enclosed premium refund checks (attachment 3) for April and May 2006 in the amounts of \$88.40 for policy #1285-764 and \$114.14 for policy #1257-758. Your policies entitle a waiver of premiums while on disability. Currently all premiums have been waived or refund beginning in 12/14/05.

Secondly, you state that your understanding of your policies is that: "it guaranteed the protection of my income between \$3,000 to \$4,000 per month." Your policies are as follows: Policy 1257-758 is an Income Protector policy with a 60 day elimination period. The policy will pay a base benefit of \$500 a month up to a five (5) year period. There are no attached riders. Policy #1257-758 is also an Income Protector policy with a 60 day elimination period. The policy will pay a base benefit of \$1,300.00 for up to a five (5) year period. The

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PAL 0823

policy has a social insurance rider and an additional monthly benefit rider. Each of these riders will pay \$400.00 when activated.

Your policies currently pay a total of \$2200.00, \$500.00 (base benefit) for policy 1257-785 and \$1300.00 (base benefit) plus \$400.00 from your additional monthly benefit for 1285-764. These are the benefits you selected on your applications (policy # 1285-764 signed on March 27, 1991 pg. 3 and policy # 1257-758 acknowledged on September 2, 2005. Please see attachment 4)

Thirdly, all the payments you have been issued clearly state on both the check and the explanation of benefits letter the time period the benefits are covering (Please see attached copies of both your benefit checks and the accompanying explanation letters in attachment 5). You will note that the date range is of the benefits are indicated in the fields marked "monthly benefit from" on the explanation letter and on the third line of print starting from the top of the check header "monthly benefits from." These fields have been highlighted for easier identification.

To date you have received the following benefits:

Policy 1257-758
12/14/05 to 02/14/05 Elimination Period

Policy 1285-764
12/14/05 to 02/14/05 Elimination Period

02/14/06 to 03/14/06 \$500.00 check #063032874

02/14/06 to 03/14/06 \$1,700 check #063032875

03/14/06 to 04/14/06 \$1300.00 check #063037872

03/14/06 to 04/14/06 \$1,700 check #063037871

04/14/06 to 05/14/06 -\$500.00 Explanation of Benefits

04/14/06 to 05/14/06 \$1,700 check #063038875

Please note that as of the time of this writing Pan American Life has paid a total of \$6,900.00 dollars. A total of \$1800.00 (currently overpaid by \$300.00) for 3 months of benefits on policy #1257-758 which pays \$500.00 a month and \$5,100.00 for 3 months of benefits on policy #1285-764. The policy pays \$1,700.00 a month in benefits. In summary for three months of benefits you are entitled to \$6,600 dollars of benefits. You have been paid \$6,900.00.

Your letter states: "My disability began December 14, 2005, so including the sixty day waiting period I was entitled to full benefit compensation beginning February 14, 2006. This has not happened." Please review the accompanying copies of both your benefit checks (attachment 5) including the check header with dates and your itemized explanation of benefits. Both of these fields clearly indicate the benefit periods for which you have been paid.

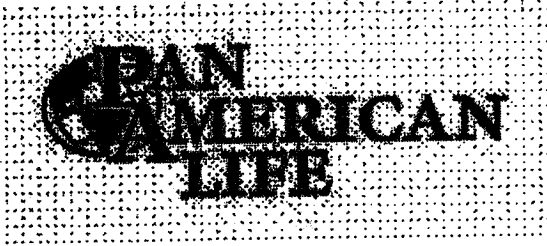
As for your rehabilitation plan Pan American Life will not be extending benefits.

Thank you for allowing Pan American Life to serve your needs.

Sincerely,

Michael Jones
Senior Claim Examiner
Pan American Life
P.O. Box 60219
New Orleans, LA 70160-0219

Attachment 1



Donna Dupell-Mathews
REDACTED
Calistoga, CA 94515

March 13, 2006

RE: Policy # 1285-764

Dear Mrs. Dupell-Mathews:

We have evaluated the claim papers submitted and have approved the application for waiver of premium disability benefits effective December 14, 2005.

We are enclosing our check representing refund of premiums for a total of \$114.14.

Future premiums will be waived as long as you continue to be disabled within the meaning of the disability agreement and the Company reserves the right to require evidence of your continued disability in accordance with the provisions thereof. You will be advised when such evidence is desired.

We certainly hope your health will improve soon.

Sincerely

Michael Jones
Senior Claims Examiner

Pan American Life
Policy Benefits
P.O. Box 60219
New Orleans, LA 70160-0219

REDACTED

PAL 0826

000059

ENDORSEMENT OF THIS CHECK MUST BE

WRITING OF PAYEE OR PAYEES EXACTLY IN CONFORMIT

THE NAME OR NAMES AS WRITTEN

3000T
12

84-13
654

NO.062034850

0012857640



AMOUNT
\$*****114.14**

PAY TO THE ORDER OF:

DONNA R DUPELL-MATHEWS

MAR 13 2006
mg

CALISTOGA CA 94515

DATE
MAR 10, 2006

\$114.14
DOLLAR ONE ONE FOUR PER ONE FOUR

NOT VALID AFTER
90 DAYS OF ISSUE

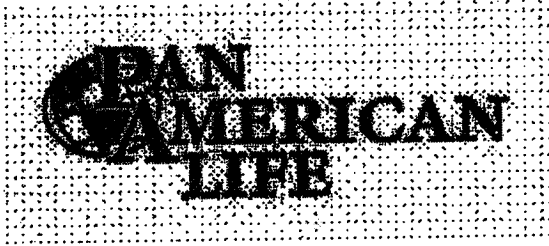
BANK ONE
NEW ORLEANS, LA.

NON NEGOTIABLE

⑈062034850⑈ ⑆065400137⑆ 0110029518⑈

REDACTED

PAL 0827



Donna Dupell-Mathews

REDACTED
Calistoga, CA 94515

March 13, 2006

RE: Policy # 1257-7580

Dear Mrs. Dupell-Mathews:

We have evaluated the claim papers submitted and have approved the application for waiver of premium disability benefits effective December 14, 2005.

We are enclosing our check representing refund of premiums for a total of \$88.40.

Future premiums will be waived as long as you continue to be disabled within the meaning of the disability agreement and the Company reserves the right to require evidence of your continued disability in accordance with the provisions thereof. You will be advised when such evidence is desired.

We certainly hope your health will improve soon.

Sincerely

Michael Jones
Senior Claims Examiner

Pan American Life
Policy Benefits
P.O. Box 60219
New Orleans, LA 70160-0219

REDACTED

PAL 0828

ENDORSEMENT OF THIS CHECK MUST BE IN WRITING OF PAYEE OR PAYEES EXACTLY IN CONFORMITY. THE NAME OR NAMES AS WRITTEN

3000T
12

84-13
654

No. 062034849

**PAN
AMERICAN
LIFE**

0012577580

AMOUNT

\$*****88.40**

PAY TO THE ORDER OF:

DONNA R DUPELL-MATHEWS
REDACTED
CALISTOGA CA 94515

MAR 13 2006
m

\$88.40
DOLLAR EIGHTY EIGHT CENTS PER FOUR ZERO

DATE
MAR 10, 2006

NOT VALID AFTER
90 DAYS OF ISSUE

BANK ONE
NEW ORLEANS, LA.

NON NEGOTIABLE

⑈062034849⑈ ⑆065400137⑆ 0110029518⑈

REDACTED

Attachment 2



May 17, 2006

Donna Mathews

REDACTED

Calistoga CA 94515

Re: Policy # 1257-758 & # 1285-764
Claim # 06-1007 & # 06-1005

Dear Ms. Mathews:

Please find enclosed refunds for premium withdrawals taken on April 12, 2006 for policies # 1257-758 and # 1285-764. These withdrawals were made at the annual billing rate for your policies instead of the monthly billing rate.

An amount of \$499.20 was deducted to pay policy # 1257-758. The refund amount will be \$406.80. The policy is now paid to June 6, 2006. Your monthly premium rate is \$46.20.

An amount of \$652.71 was deducted to pay policy # 1285-764. The refund amount will be \$534.57. The policy is now paid to June 6, 2006. Your monthly premium rate is \$59.07.

Sincerely,

Michael Jones
Senior Claim Examiner
Pan American Life
P.O. Box 60219
New Orleans, LA 70160-0219

REDACTED

PAL 0831

000051 ENDORSEMENT OF THIS CHECK MUST BE

WRITING OF PAYEE OR PAYEES EXACTLY IN CONFORMITY

THE NAME OR NAMES AS WRITTEN

84-13

654

No. 062040332



0012577580

AMOUNT

\$*****406.80**

PAY TO THE ORDER OF:

DONNA R DUPELL-MATHEWS

REDACTED

CALISTOGA CA 94515

MAY 17 2006

DATE
MAY 16, 2006NOT VALID AFTER
90 DAYS OF ISSUEBANK ONE
NEW ORLEANS, LA.

NON NEGOTIABLE

⑈062040332⑈ ⑆065400137⑆ 0110029518⑈

REDACTED

PAL 0832



May 17, 2006—

Donna Mathews

REDACTED

Calistoga CA 94515

Re: Policy # 1257-758 & # 1285-764
Claim # 06-1007 & # 06-1005

Dear Ms. Mathews:

Please find enclosed refunds for premium withdrawals taken on April 12, 2006 for policies # 1257-758 and # 1285-764. These withdrawals were made at the annual billing rate for your policies instead of the monthly billing rate.

An amount of \$499.20 was deducted to pay policy # 1257-758. The refund amount will be \$406.80. The policy is now paid to June 6, 2006. Your monthly premium rate is \$46.20.

An amount of \$652.71 was deducted to pay policy # 1285-764. The refund amount will be \$534.57. The policy is now paid to June 6, 2006. Your monthly premium rate is \$59.07.

Sincerely,

Michael Jones
Senior Claim Examiner
Pan American Life
P.O. Box 60219
New Orleans, LA 70160-0219

REDACTED

PAL 0833

000067
ENDORSEMENT OF THIS CHECK MUST BE:

WRITING OF PAYEE OR PAYEES EXACTLY IN CONFORMITY

THE NAME OR NAMES AS WRITTEN

84-13
654

No. 062040333



0012857640

AMOUNT

\$*****534.57**

PAY TO THE ORDER OF:

JC

DONNA R DUPELL-MATHEWS

REDACTED
CALISTOGA CA 94515**\$534.57**
DOLLAR FIVE THREE FOUR PER FIVE SEVENDATE
MAY 16, 2006NOT VALID AFTER
90 DAYS OF ISSUE

MAY 17 2006

BANK ONE
NEW ORLEANS, LA.

NON NEGOTIABLE

⑈062040333⑈ ⑆065400137⑆ 0110029518⑈

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PAL 0834

Attachment 3

Attachment 4

AMENDMENT OF APPLICATION

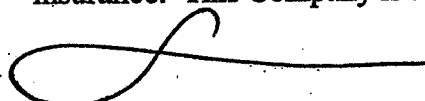

TO: Pan-American Life Insurance Company
New Orleans, Louisiana, USA

Date Prepared: 7-25-05
Policy Number: 0012577580

I, Donna Dupell-Mathews, hereby desire to amend my application for: life insurance; or accident and sickness insurance; or both made to you on the 1st day of May 2005 as follows:

- **Insured's age 52 nearest birthday**
- **Premiums payable on a Monthly Bank Draft basis**
- **Issue with Policy Date of July 6, 2005**
- **Issue with Occupational Class 2A**
- **Issue with Monthly Benefit of \$500.00**
- **Issue with Benefit Period-5 years**
- **Issue with Elimination Period-60 days**

The above amendment and declaration are to be taken and considered as part of the said application, and subject to the agreements and representations therein contained, and with the said application to be taken as a whole, and considered as the basis of the contract for insurance. This Company is authorized to modify said application to conform hereto.

		9-2-05
Witness	Insured	Date
N/A	N/A	
Witness	Owner (if other than Insured)	Date

Form A-1704

PAL 0838

21,134

PAN-AMERICAN LIFE INSURANCE COMPANY
PAN-AMERICAN ASSURANCE COMPANY
 P.O. BOX 60219, NEW ORLEANS, LOUISIANA 70160

PART I OF APPLICATION
 PLEASE PRINT

If more space is needed, use Special Instructions on page 8

1. Proposed Insured: <u>MATTHEWS, DONNA</u>	DOB <u>REDACTED</u>	Age Nearest Birthday <u>37</u>	Sex <u>F</u>	Rate Class <u>N/A</u>	Social Security Or Tax Number <u>REDACTED</u>	Birth State <u>CA</u>
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2. If Proposed Insured is under age 15, what is the Total Amount of Life Insurance on Parent or Guardian?
 Total Amount \$ N/A

3. (a) Proposed Insured's No. and Street REDACTED City CAUSTOSA, CA State CA Zip Code 94515 (b) Home Phone REDACTED

4. (a) Name of Employer SELF (b) Nature of Employer's Business DENTAL HYGIENIST

5. (a) Business Address No. and Street AS ABOVE City AS ABOVE State AS ABOVE Zip Code AS ABOVE (b) Business Phone (707) 942-4260

6. (a) Describe Exact Daily Duties of Proposed Insured's Occupation: DENTAL HYGIENIST
 % Traveling 0

(b) How long in present occupation: 15 YRS Is Proposed Insured presently working? ☒ Yes ☐ No

(c) Other Employment last 3 years N/A

(d) Does Proposed Insured have any other Part-Time or Full-Time job? ☐ Yes ☒ No
 (If yes, give full details) _____

7. (a) Owner if other than Proposed Insured N/A (b) Relationship _____ (c) Social Security/Tax # _____ (d) Sex M/F

(e) Contingent Owner _____

(f) Address of Owner Contingent Owner No. and Street _____ City _____ State _____ Zip Code _____ (g) If Corp., where Incorporated _____

8. Beneficiary (State full name and relationship. If more than one, then equally to the survivors unless Primary and Contingent are specified)
ARTHUR JOSEPH MATTHEWS, HUSBAND

Reserve right to change? ☒ Yes ☐ No (Select "No" for Irrevocable Beneficiary)

9. Send Notices to ☒ Residence ☐ Business ☐ Owner ☐ Other (Specify) _____ 10. Specific Policy Date Requested, if any _____

11. Premiums payable: ☐ Single ☐ A ☐ S ☐ O ☒ PAC ☐ M (PALIC products only)
 Total Cash collected with this application \$ 55.07 (Questions 13, 17 and 28)
 PAC Draw Day 1ST Combine with policy # N/A
☐ Salary Savings Payroll No. _____ ☐ Gov't Allot. Branch of Service _____ Pay Grade _____

FORM A-2300 (CA)

Page 1

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PRODUCT DATA								
Individual Life Insurance (Unit-Only)								
12. (a) Plan <u>N/A</u>	(b) Specified Amount \$	(c) Death Benefit Options <input type="checkbox"/> Option 1 (Level) <input type="checkbox"/> Option 2 (Increasing)						
(d) Planned Payments Per \$ <u>5</u>	(e) Additional Lump Sum Payment \$	13. Cash With App. \$ (Not allowed if Specified Amount + Riders exceeds \$500,000)						
14. ADDITIONAL BENEFITS AND RIDERS:								
<input type="checkbox"/> Waiver of Monthly Deductions Rider <input type="checkbox"/> Acc. Death Benefit Rider Amt. \$ <input type="checkbox"/> Dis. Benefit Payment Rider Amt. \$								
<input type="checkbox"/> Guaranteed Insurability Rider _____ units <input type="checkbox"/> Nursing Care Rider <input type="checkbox"/> Other Rider								
Whole Life Term Insurance								
15. Plan <u>N/A</u>	16. (a) <input type="checkbox"/> Basic Amt. \$ <input type="checkbox"/> Amt. purchased by premium of \$	(b) Total Amt. (Basic + Rider) \$						
17. Cash With App. \$ (Not allowed if Total Amount exceeds \$500,000)								
18. ADDITIONAL BENEFITS AND RIDERS:								
<input type="checkbox"/> Waiver of Prem. <input type="checkbox"/> Acc. Death \$ <input type="checkbox"/> Paid-Up Ins. No. Yrs. <input type="checkbox"/> Single Prem. Paid-Up Ins. <input type="checkbox"/> Amt. purchased by premium of \$ <input type="checkbox"/> Rider Amount of Insurance \$								
<input type="checkbox"/> Guar. Insurability _____ units <input type="checkbox"/> R & C Term _____ yr. _____ units <input type="checkbox"/> Decr. Term _____ yr. _____ units <input type="checkbox"/> Other Rider								
19. <input type="checkbox"/> Automatic Premium Loan (if available)								
20. <input type="checkbox"/> Annuity Purchase Prov. (N/A with Term Plans)								
21. Dividends: Indicate preference option desired <input type="checkbox"/> 1 Yr. Term (Secondary Option:								
<input type="checkbox"/> Pay in Cash <input type="checkbox"/> Reduce Premiums* <input type="checkbox"/> Paid-Up Additions <input type="checkbox"/> Leave on Deposit (W-9 Required) <input type="checkbox"/> Flexible Coverage (Percentage _____) <input type="checkbox"/> Reduce Premiums*								
*Reduce Prem. options cannot be elected with Monthly modes								
Questions 22 thru 26 apply to all other persons proposed for insurance. If more space needed, use Special Instructions, Page 6.								
22. Other Riders	Amount	DOB	Age	Nearest	Sex	Rate Class	Social Security	Birth
(Print full name, last, first, middle) <u>N/A</u>		No./Day/Yr.	Birthday		M/F	SM/NS/Prst.	Or Tax Number	State
Spouse Rider - With <input type="checkbox"/> Adj. Life <input type="checkbox"/> WL								
Dependent Children Rider - With <input type="checkbox"/> Adj. Life <input type="checkbox"/> WL								
Add'l Ins. Rider (Proposed Insured)								
Add'l Ins. Rider (Other)								
Beneficiary Ins. Purch. Rider (Designated Life) With <input type="checkbox"/> Adj. Life <input type="checkbox"/> WL								
Nominator Rider <input type="checkbox"/> Death <input type="checkbox"/> Death or Dis.								

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23. Show any beneficiaries for Additional Insured Rider:					
Additional Insured		Beneficiary		Relationship	
24. Other Proposed Insureds					
Residence Address (if Different From Basic Insured)		No. and Street		City	State Zip Code
25. Relationship to Insured					
26. (a) Name of Employer					
(b) Occupation/Duties		(c) Business Address No. & Street City State Zip Code			
Disability Income Insurance					
27.	Plan	Rate Class SM/MS/Pref.	Occupational Class	Elimination Period	Monthly Benefit
(a)	<input checked="" type="checkbox"/> Income Protection	PREF	2A+	90 days	\$ 1800
(b)	<input type="checkbox"/> Overhead Expense			days	\$
28. Cash With App. \$ <u>55.07</u> (Not allowed if total Monthly Benefit including Riders exceeds \$3,000)					
29. <input type="checkbox"/> Employer Pays Premiums (Benefits taxable to Employee) <input checked="" type="checkbox"/> Employee Pays Premiums (Benefits not taxable)					
30. ADDITIONAL BENEFITS AND RIDERS:					
IP	<input type="checkbox"/> Regular Occupation Rider	Future Purchase Option: Amt. \$ <u>1000</u> (IP) - Amt. \$ (OE)			
Q	<input type="checkbox"/> Lifetime Extended Benefit	<input type="checkbox"/> Hospital Benefit	<input type="checkbox"/> Cash Value Rider - <input type="checkbox"/> IP <input type="checkbox"/> OE		
H	<input type="checkbox"/> Cost of Living Rider <input type="checkbox"/> 5% <input type="checkbox"/> 7%	<input type="checkbox"/> Capital Accumulator Rider - <input type="checkbox"/> IP <input type="checkbox"/> OE			
L	<input checked="" type="checkbox"/> Add'l Mo. Benefit Elim. Pd. <u>90</u> Days Amt. \$ <u>400</u>	<input type="checkbox"/> Retroactive Coverage (OE)			
Y	<input checked="" type="checkbox"/> Soc. Ins. Rider <input type="checkbox"/> 5 yr. <input type="checkbox"/> To Age 65 Amt. \$ <u>400</u>	<input type="checkbox"/> Other Rider			
31. If applying for Disability Income Insurance is Proposed Insured eligible for:					
Group-Disability Insurance Benefits		Salary Continuation From Employer	State Cash Sickness	Worker's Compensation	Union or Other Disability Benefits
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Not Covered	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
\$ Per Mo. for Mos.	\$ Per Mo. for Mos.	\$ Per Mo. for Mos.	\$ Per Mo. for Mos.	\$ Per Mo. for Mos.	\$ Per Mo. for Mos.
32. (a) Proposed Insured's earned income less deductible expenses:					
At current annual rate \$ <u>28-32K</u> Prior calendar year \$ <u>27,200</u>					
(b) Does unearned income exceed \$10,000 per year? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If "Yes" complete Financial Questionnaire attached.)					
(c) Does net worth exceed \$1,000,000? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If "Yes" complete Financial Questionnaire attached.)					
33. Are Proposed Insured's office expenses shared with anyone else? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If "Yes", Proposed Insured's %					
34. Complete the following. Use Proposed Insured's actual current average monthly expenses. If expenses are shared, include only Proposed Insured's portion. Exclude any payments to Proposed Insured, to any other member of Proposed Insured's profession, or family members.					
Rent	\$ <u>115</u>	Depreciation	\$	Liability Insurance	\$
Electricity	\$ <u>115</u>	Salaries	\$	Property Taxes	\$
Heat & Water	\$	Telephone	\$	Mortgage Interest	\$
Other normal and customary fixed office expenses				Total	\$
(Give full details if over 10% of total)					

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40. To the best of your knowledge and belief, within the last 10 years, has anyone proposed for insurance ever been medically diagnosed with or treated for:	Yes No	Details of "Yes" answers (Identify question number and person(s) proposed for insurance; circle applicable items. Include diagnosis, dates, durations, treatment and names and address of all attending physicians and medical facilities.)
(a) Disorder of eyes, ears, nose or throat?	<input type="checkbox"/> <input checked="" type="checkbox"/>	<p>40 &) ENDOCRINE - DIABETES 1991 MINIMAL - NO MEDICATION</p> <p>42A) ANNUAL PHYSICAL / GYN 11/91 PERFECT HEALTH</p> <p>42B) CHILDSMITH 7/20188 SANTA RITA GRANVILLE HOSP. DR. BOB FIELD NORMAL DELIVERY</p>
(b) Dizziness, fainting, convulsions, headache, paralysis, stroke, mental or nervous disorder?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
(c) Shortness of breath, persistent hoarseness or cough, blood spitting, bronchitis, pleurisy, asthma, emphysema, tuberculosis or chronic respiratory disorder?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
(d) Intestinal bleeding, ulcer, hernia, colitis, diverticulitis, hemorrhoids, recurrent indigestion, or other disorder of the stomach, intestines, liver or gallbladder?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
(e) Sugar, albumin, blood or pus in urine, menstrual disorder, venereal disease or other disorder of kidney, bladder, breasts, prostate or reproductive organs?	<input checked="" type="checkbox"/> <input type="checkbox"/>	
(f) Diabetes, thyroid or other endocrine disorders?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
(g) Neuritis, sciatica, rheumatism, arthritis, gout or disorder of the muscles, bones, spine, back or joints?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
(h) Deformity, lameness or amputation?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
(i) Chest pain, palpitations, high blood pressure, rheumatic fever, heart murmur, heart attack or other disorder of the heart, or blood vessels?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
(j) Allergies, anemia or other disorder of the blood?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
(k) Disorder of skin, lymph gland, cyst, tumor, or cancer?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
(l) Acquired Immune Deficiency Syndrome (AIDS), or the AIDS related complex (ARC), or tested positive for antibodies to the "AIDS" virus in connection with a prior application for insurance?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
(m) Alcoholism?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
(n) Use of, except as proscribed by a physician, narcotics, barbiturates, hallucinogens, tranquilizers?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
41. Is anyone proposed for insurance currently under observation or treatment by a physician or a medical facility?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
42. Other than above (40a through 40n), has anyone proposed for insurance within the past five years:	<input checked="" type="checkbox"/> <input type="checkbox"/>	
(a) Had a check-up illness, injury, surgery?	<input checked="" type="checkbox"/> <input type="checkbox"/>	
(b) Been a patient in a hospital, clinic, sanatorium?	<input checked="" type="checkbox"/> <input type="checkbox"/>	
(c) Had EKG, X-Ray, other diagnostic test?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
(d) Been advised to have any diagnostic test or surgery, which was not completed?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
43. Has anyone proposed for insurance ever had military service deferment, rejection or discharge because of a physical or mental condition?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
44. Has anyone proposed for insurance ever requested or received a pension, benefits, or payment because of an injury, sickness, or disability?	<input type="checkbox"/> <input checked="" type="checkbox"/>	
45. Is anyone proposed for insurance now pregnant?	<input type="checkbox"/> <input checked="" type="checkbox"/>	(Details continued on next page)

(Questions Continued on Next page)

Page 5

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Details (continued)																	
46. (a) Is anyone proposer or insurance now a cigarette smoker?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																
(b) Is anyone currently using tobacco in any form?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																
(c) Is anyone a previous tobacco user in any form? What was used? <u>CIGARETTES</u> How much per day? <u>2 PACKS</u> <u>WEEKLY</u>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No																
(d) Has anyone quit during the past 12 months? 1 Year to 5 years ago? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No or more than 5 years ago? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																
(e) Did or does anyone smoke more than one pack daily?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																
47. Has any immediate family member ever been medically diagnosed or treated for diabetes, cancer, heart disease,	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																
48. <table border="1"> <thead> <tr> <th>Name</th> <th>Age If Living</th> <th>Age At Death</th> <th>Cause of Death</th> </tr> </thead> <tbody> <tr> <td>Father</td> <td>72</td> <td></td> <td></td> </tr> <tr> <td>Mother</td> <td></td> <td>61</td> <td>LYMPHOMA</td> </tr> <tr> <td>Brothers & Sisters</td> <td>46 / 44 / 39</td> <td></td> <td></td> </tr> </tbody> </table>		Name	Age If Living	Age At Death	Cause of Death	Father	72			Mother		61	LYMPHOMA	Brothers & Sisters	46 / 44 / 39		
Name	Age If Living	Age At Death	Cause of Death														
Father	72																
Mother		61	LYMPHOMA														
Brothers & Sisters	46 / 44 / 39																
49. Within the past 12 months has anyone proposed for insurance: (a) Been medically diagnosed or treated for heart trouble, stroke, or cancer, consulted a physician for blood pressure requiring medication, or had an electrocardiogram made for any reason other than a routine physical examination? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (b) Is anyone contemplating hospitalization, surgery or of next 12 months? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																	
50. Special Instructions (Indicate Life or Disability)	Endorsement (Not to be used to change plan of insurance, amount, age at issue, classification of risk or benefits. Not to be used for Disability.)																

DECLARATION, AUTHORIZATION AND SIGNATURES

The Proposed Insured, (Parent or Guardian if Proposed Insured is under age 18) and Owner, if other than Proposed Insured, Parent or Guardian represent to the best of his or her knowledge, information and belief that the answers and statements made in Parts I and II (if Part II required by the Company) of this application are complete and true. The undersigned agrees that: (1) No waiver or modification of a contract provision or of any of the Company's rights or requirements shall be binding upon the Company unless made in writing and approved by the Company; (2) The acceptance of any issued contract will ratify any change made by the Company in the space "For Home Office Endorsement." However, changes in plan of insurance, amount, age at issue, classification of risk or benefits will be made only with the owner's written consent. (3) If, within 60 days from the date of application, no policy is received or I am not notified of approval or rejection, this application shall be deemed declined; (4) \$_____ for life insurances, and \$_____ for disability insurances has been paid in cash and the Company's liability will be as stated in the Conditional Receipt. (No other receipt will be valid); (5) If no payment is made with this application, there will be no life insurance, disability insurance or liability until (a) a policy is delivered; (b) the first full premium is paid during the insured's lifetime, and (c) no change has occurred in the health of any person proposed for insurance that would place that person in a higher risk class than at the time of application for this policy. (6) Any contract resulting from this application shall be construed in accordance with the laws of the state named below where this application is signed.

21,134
AUTHORIZATION TO OBTAIN AND DISCLOSE INFORMATION

I hereby authorize any licensed physician, medical practitioner, hospital, clinic or other medical or medically related facility, insurance company, the Medical Information Bureau or consumer reporting agency that has any records or knowledge of me or my minor child or me or my minor child's health to give to the Pan-American Life Insurance Company, Pan-American Assurance Company, or to its reinsurers any such information in order to evaluate my application for life or disability insurance.

I agree this authorization shall be valid for two and one-half years from the date signed.

I know that I may request a copy of this authorization.

I agree that a photographic copy of this authorization shall be as valid as the original.

The undersigned acknowledges receipt of the Notice Concerning the Medical Information Bureau, the Fair Credit Reporting Act Disclosure, and the Notice of Insurance Information Practices.

I understand that I may be interviewed if an investigative consumer report is prepared in connection with this application.

Signed at SANTA ROSA, CA on this 27th day of MARCH 1991

[Signature]
Signature of Proposed Insured (Parent or Guardian, if Proposed Insured is under age 18)

Application Number
B 02113

N/A
Signature of Owner (if other than Proposed Insured) (if Corporation or Partnership, Officer or Partner other than Proposed Insured must sign)

N/A
Signature of Spouse if proposed for insurance

I hereby certify that I have truly and accurately recorded on this application the information supplied by the applicant and that I have personally seen every person proposed for insurance under this application. To the best of my knowledge, replacement of insurance ☐ is ☒ is not involved in this transaction.

N/A
Signature of Add'l Ins if proposed for insurance

[Signature] 50%
Signature of Soliciting Agent—Personal Code—Participating %

[Signature] 50%
Signature of Soliciting Agent—Personal Code—Participating %

SCOTT KLOHE 2109-02409 3
Soliciting Agent's Printed Name

Underwriting
Team No.
(If Known)

Michael P. McDermott
Soliciting Agent's Printed Name

REDACTED

Attachment 5

STATEMENT

DESCRIPTION OF BENEFITS

AMOUNT

POLICY NO. 1257758 CLAIM NO. 061005
 MONTHLY BENEFITS FROM 031406 TO 041406 DAYS
 INSURED: DONNA MATHEWS

1,300.00

JUL 14 2006

CHECK NO. 063037872

CHECK AMOUNT

\$1,300.00

THE ATTACHED CHECK COVERS FULL PAYMENT OF ITEMS SHOWN IN STATEMENT ABOVE. PLEASE DETACH THIS STATEMENT BEFORE PRESENTING CHECK FOR PAYMENT.

PAN-AMERICAN LIFE INSURANCE COMPANY

000012

ENDORSEMENT OF THIS CHECK MUST BE IN HANDWRITING OF PAYEE OR PAYEES EXACTLY IN CONFORMITY WITH THE NAME OR NAMES AS WRITTEN

280AH

AH

84-13
654

No. 063037872



PAY TO THE ORDER OF:

DONNA MATHEWS

REDACTED

CALISTOGA GA 94515

AMOUNT

*****1,300.00**

DATE
 JUL 13, 2006

NOT VALID AFTER
 90 DAYS OF ISSUE

\$1,300.00
 DOLLAR ONE HUNDRED ZERO ZERO PER ZERO ZERO

BANK ONE
 NEW ORLEANS, LA.

NON NEGOTIABLE

⑈063037872⑈ ⑆065400137⑆ 0110029437⑈

REDACTED

PAL 0848

ACCIDENT AND HEALTH CLAIM CHECK REQUEST/WORK SHEET

POLICY NUMBER 1257-758		CALIFORNIA		DATE	
FORM NUMBER 7h01	BO	STICTRY 4	AGENCY	AGENT	AGENT
CDS CODE A1	CASH ACCOUNT 51448	CHECK AMOUNT \$ 1,300.00	AUTH MRJ1	CLAIM NUMBER 06-1005	INS. 1
CDS CODE	ACCOUNT	A & H CD	TOTAL CHARGES	INELIGIBLE SEE REV	100% BENEFITS
BB	12200	07			
CB	12200	08			
DB	12200	09			
EB	12200	10			
FB	12200	11			
GB	12100	01		1,300.00	
HB					
IB					
JB					
KB					
LB					
MB					
TOTAL			1,300.00		
CDS CODE	INSURED	TAX ID			
TS	DONNA MATHEWS				
CDS CODE	PAYEE NAME AND ADDRESS				
Y1	DONNA MATHEWS				
Y2	REDACTED				
Z1	CALISTOGA, GA. 94515				
Z2					
Z3					
PREPARED BY ELAINE BOURG		APPROVAL			

REDACTED

STATEMENT

DESCRIPTION OF BENEFITS

AMOUNT

POLICY NO. 1257758 CLAIM NO. 061005
 MONTHLY BENEFITS FROM 021406 TO 031406
 INSURED: DONNA MATHEWS

DAYS

500.00

CHECK NO. 063032874

CHECK AMOUNT

\$500.00

THE ATTACHED CHECK COVERS FULL PAYMENT OF ITEMS SHOWN IN STATEMENT ABOVE. PLEASE DETACH THIS STATEMENT BEFORE PRESENTING CHECK FOR PAYMENT.

PAN-AMERICAN LIFE INSURANCE COMPANY

000002

ENDORSEMENT OF THIS CHECK MUST BE IN HANDWRITING OF PAYEE OR PAYEES EXACTLY IN CONFORMITY WITH THE NAME OR NAMES AS WRITTEN

280AH
AH84-13
654

NO. 063032874



PAY TO THE ORDER OF:

DONNA MATHEWS

REDACTED
 CALISTOGA CA 94515

MAR 07 2006
mf

AMOUNT

*****500.00**

\$500.00
 DOLLAR FIVE ZERO ZERO PER ZERO ZERO

DATE

MAR 06, 2006

NOT VALID AFTER
 90 DAYS OF ISSUE

BANK ONE
 NEW ORLEANS, LA.

NON NEGOTIABLE

⑈063032874⑈ ⑆065400137⑆ 0110029437⑈

REDACTED

PAL 0850

ACCIDENT AND HEALTH CLAIM CHECK REQUEST/ WORK SHEET

POLICY NUMBER 1257-758		CALIFORNIA		DATE 3/6/2006	
FORM NUMBER 7H01	BO	ST/CTRY 4	AGENCY	AGENT	AGENT
CDS CODE	CASH ACCOUNT	CHECK AMOUNT	AUTH	NO CHK	INS.
A1	51448	\$ 500.00	MRJ1		06-1005
CDS CODE	ACCOUNT	A & H CD	TOTAL CHARGES	INELIGIBLE SEE REV	100% BENEFITS
BB	12200	07			
CB	12200	08			
DB	12200	09			
EB	12200	10			
FB	12200	11			
GB	12100	01			500.00
HB					
IB					
JB					
KB					
LB					
MB					
TOTAL					
500.00					
DS CODE	INSURED				TAX ID
TS	Donna Mathews				
FINAL BENEFIT - RETURNED TO WORK					
CDS CODE	PAYEE NAME AND ADDRESS				
Y1	Donna Mathews				
Y2	REDACTED				
Z1	CALISTOGA, CA 94515				
Z2	PREPARED BY				
Z3	ELAINE BOURG				
					APPROVAL

REDACTED

PAL 0851

STATEMENT

DESCRIPTION OF BENEFITS

AMOUNT

POLICY NO. 1257758 CLAIM NO. 061005
 MONTHLY BENEFITS FROM 041406 TO 051406 DAYS 1,300.00
 ABI 041406 051406 400.00
 INSURED: DONNA MATHEWS

CHECK NO. 063038875

CHECK AMOUNT

\$1,700.00

THE ATTACHED CHECK COVERS FULL PAYMENT OF ITEMS SHOWN IN STATEMENT ABOVE. PLEASE DETACH THIS STATEMENT BEFORE PRESENTING CHECK FOR PAYMENT.

PAN-AMERICAN LIFE INSURANCE COMPANY

000017

ENDORSEMENT OF THIS CHECK MUST BE IN HANDWRITING OF PAYEE OR PAYEES EXACTLY IN CONFORMITY WITH THE NAME OR NAMES AS WRITTEN

280AH
AH84-13
654

No. 063038875



PAY TO THE ORDER OF:

DONNA MATHEWS

REDACTED

CALISTOGA GA 94515

AUG 14 2006

AMOUNT

\$*****1,700.00**

DATE
AUG 12, 2006

NOT VALID AFTER
90 DAYS OF ISSUEBANK ONE
NEW ORLEANS, LA.

NON NEGOTIABLE

⑈063038875⑈ ⑆065400137⑆ 0110029437⑈

REDACTED

PAL 0852

ACCIDENT AND HEALTH CLAIM CHECK REQUEST/WORK SHEET

POLICY NUMBER 4257-758 1284 769										DATE			
CALIFORNIA													
FORM NUMBER	BO	STICTRY	AGENCY	AGENT	AGENT	CLAIM NUMBER	INS.	AGE	INCUR DATE	REPORT DATE	CAUSE	AS	COINS
7h01		4				06-1005	1	53	12/14/2006	2/6/2006	419		
CDS CODE	CASH ACCOUNT	CHECK AMOUNT	AUTH	NO CHK	NO ACCT	CHECK NUMBER							
A1	51448	\$ 1,700.00	MRJ1										
CDS CODE	ACCOUNT	A & H CD	TOTAL CHARGES	INELIGIBLE	SEE REV	100% BENEFITS	ELEGIBLE CHARGES	BENEFITS AT %	CDS CODE	TYPE OF CHARGE			
BB	12200	07							BS	HOSPITAL ROOM AND BOARD FROM			
CB	12200	08								MISC. HOSPITAL CHARGES			
DB	12200	09								SURGERY			
EB	12200	10								MATERNITY BENEFIT			
FB	12200	11								OUT PATIENT BENEFIT-ACCIDENT			
GB	12100	01				1,300.00			GS	MONTHLY BENEFIT FROM	04/14/06	TO	05/14/06
HB									HS	1 MONTHLY BENEFIT			
IB	12100	01				400.00			IS	ABI 04/14/06-05/14/06			
JB									JS				
KB									KS				
LB									LS				
MB									MS				
TOTAL										1,700.00			
DS CODE	INSURED	TAX ID											
TS	DONNA MATHEWS												
CDS CODE	PAYEE NAME AND ADDRESS												
Y1	DONNA MATHEWS												
Y2	REDACTED												
Z1	CALISTOGA, GA 94515												
Z2		PREPARED BY											
Z3		ELAINE BOURG											
											APPROVAL		

REDACTED

PAL 0853

STATEMENT

DESCRIPTION OF BENEFITS

AMOUNT

POLICY NO. 1285764 CLAIM NO. 061007
 MONTHLY BENEFITS FROM 031406 TO 041406
 ABI 021406 031406
 INSURED: DONNA MATEWS

DAYS

1,300.00
 400.00

JUL 14 2006 *apt*

CHECK NO. 063037871

CHECK AMOUNT

\$1,700.00

THE ATTACHED CHECK COVERS FULL PAYMENT OF ITEMS SHOWN IN STATEMENT ABOVE. PLEASE DETACH THIS STATEMENT BEFORE PRESENTING CHECK FOR PAYMENT.

PAN-AMERICAN LIFE INSURANCE COMPANY

000010

ENDORSEMENT OF THIS CHECK MUST BE IN HANDWRITING OF PAYEE OR PAYEES EXACTLY IN CONFORMITY WITH THE NAME OR NAMES AS WRITTEN

280AH
AH84-13
654

No. 063037871



PAY TO THE ORDER OF:

DONNA MATEWS

REDACTED

CALISTOGA GA 94515

AMOUNT

\$*****1,700.00**

\$1,700.00
 DOLLAR ONE SEVEN ZERO ZERO PER THOUSAND

DATE
 JUL 13, 2006

NOT VALID AFTER
 90 DAYS OF ISSUE

BANK ONE
 NEW ORLEANS, LA.

NON NEGOTIABLE

⑈063037871⑈ ⑆065400137⑆ 0110029437⑈

REDACTED

PAL 0854

ACCIDENT AND HEALTH CLAIM CHECK REQUEST/ WORK SHEET

POLICY NUMBER 1285-764		CALIFORNIA		DATE	
FORM NUMBER 8142	BO	STICTRY 4	AGENCY	AGENT	AGENT
CDS CODE A1	CASH ACCOUNT 51448	CHECK AMOUNT \$ 1,700.00	AUTH MRJ1	CLAIM NUMBER 06-1007	INS. 1
CDS CODE	ACCOUNT	A & H QD	TOTAL CHARGES	INELIGIBLE SEE REV	100% BENEFITS
BB	12200	07			
CB	12200	08			
DB	12200	09			
EB	12200	10			
FB	12200	11			
GB	12100	01			1,300.00
HB					
JB	12100	01			400.00
KB					
LB					
MB					
TOTAL 1,700.00					
CDS CODE	INSURED	TAX ID			
TS	DONNA MATHEWS				
CDS CODE	PAYEE NAME AND ADDRESS				
Y1	DONNA MATHEWS				
Y2	REDACTED				
Z1	CALISTOGA, GA 94515				
Z2	PREPARED BY				
Z3	ELAINE BOURG				
APPROVAL					

REDACTED

PAL 0855

STATEMENT

DESCRIPTION OF BENEFITS

AMOUNT

POLICY NO. 1285764 CLAIM NO. 061007
 MONTHLY BENEFITS FROM 021405 TO 031606 DAYS

1,300.00
 400.00

INSURED: DONNA MATHEWS

CHECK NO. 063032875

CHECK AMOUNT

\$1,700.00

THE ATTACHED CHECK COVERS FULL PAYMENT OF ITEMS SHOWN IN STATEMENT ABOVE. PLEASE DETACH THIS STATEMENT BEFORE PRESENTING CHECK FOR PAYMENT.

PAN-AMERICAN LIFE INSURANCE COMPANY

000004

ENDORSEMENT OF THIS CHECK MUST BE IN HANDWRITING OF PAYEE OR PAYEES EXACTLY IN CONFORMITY WITH THE NAME OR NAMES AS WRITTEN

280AH

84-13
654

No. 063032875



PAY TO THE ORDER OF:

MAR 07 2006

DONNA MATHEWS

CALISTOGA CA 94515

AMOUNT

\$*****1,700.00**

DATE
 MAR 06, 2006

NOT VALID AFTER
 90 DAYS OF ISSUE

BANK ONE
 NEW ORLEANS, LA.

NON NEGOTIABLE

\$1,700.00

⑈063032875⑈ ⑆065400137⑆ 0110029437⑈

REDACTED

PAL 0856

ACCIDENT AND HEALTH CLAIM CHECK REQUEST/ WORK SHEET

POLICY NUMBER 1285-764		CALIFORNIA		DATE 3/6/2006	
FORM NUMBER 8142	BO 4	STICTRY 4	AGENCY	AGENT	AGENT
CDS CODE A1	CASH ACCOUNT 51448	CHECK AMOUNT \$ 1,700.00	AUTH MIRJ1	CLAIM NUMBER 06-1007	INS. 1
CDS CODE	ACCOUNT	A & H CD	TOTAL CHARGES	INELIGIBLE SEE REV	100% BENEFITS
BB	12200	07			
CB	12200	08			
DB	12200	09			
EB	12200	10			
FB	12200	11			
GB	12100	01			1,300.00
HB					
IB	12100	01			400.00
JB					
KB					
LB					
MB					
TOTAL			1,700.00		
CDS CODE	INSURED	TAX ID			
TS	DONNA MATHEWS				
CDS CODE	PAYEE NAME AND ADDRESS				
Y1	DONNA MATHEWS				
Y2	REDACTED				
Z1	CALISTOGA, CA 94515				
Z2	PREPARED BY				
Z3	ELAINE BOURG				
			APPROVAL		

REDACTED

PAL 0857

ACCIDENT AND HEALTH CLAIM CHECK REQUEST/ WORK SHEET

POLICY NUMBER 1257-758		CALIFORNIA		DATE	
FORM NUMBER 7n01	BO	ST/CTRY 4	AGENCY	AGENT	AGENT
CDS CODE A1	CASH ACCOUNT 51448	CHECK AMOUNT \$	AUTH MRJ1	NOCHK	NO ACCT
CDS CODE	ACCOUNT	A & H CD	TOTAL CHARGES	INELIGIBLE SEE REV	100% BENEFITS
BB	12200	07			
CB	12200	08			
DB	12200	09			
EB	12200	10			
FB	12200	11			
GB	12100	01			*500.00-
HB					
IB					
JB					
KB					
LB					
MB					
TOTAL 9.00					
DS CODE	INSURED	TAX ID			
TS	DONNA MATHEWS				
CDS CODE	PAYEE NAME AND ADDRESS				
Y1	DONNA MATHEWS				
Y2	REDACTED				
Z1	CALISTOGA, GA 94515				
Z2	PREPARED BY				
Z3	ELAINE BOURG				
*\$500.00 was deducted from the payment because of overpayment on benefit on 7/13/06.					

REDACTED

PAL 0858